



Group Text for Healthcare

Reduce your clinic's no-shows and keep your patients in the loop with SMS



Patients not showing up for their appointments is a common problem in healthcare. Not only does it waste your team's time, but it can also cost your clinic thousands of dollars every year. With Group Text's powerful SMS service, you can keep your clinic full and give your patients the best experience possible.



Appointment Reminders

Hi #FirstName#, your apt is with #Doctor# tomorrow at #Time#. Please fill out our New Client form: [URL]. Call [PHONE NUMBER] if you have questions. Reply STOP to unsubscribe.



Medication Reminders

Hi #FirstName# this is a reminder to take your medication at #Time#. Please reply with any questions. Thanks, Healthcare Clinic. Reply STOP to unsubscribe.



Recovery Messages

#FirstName#, wishing you a smooth recovery. Here are helpful post-surgery tips: [URL] Don't hesitate to call [PHONE NUMBER] with questions or concerns. Reply STOP to unsubscribe.



Prescription Updates

Hi #FNAME# its Health Pharmacy. A repeat prescription is available. Reply Y and we will prepare it (allow 1 day). Click here to confirm which meds to repeat [URL] Reply STOP to unsubscribe.

98%

Of people open SMS messages according to a study by FICO.¹

76%

Of people globally want to be reminded of their medical appointment through SMS according to a study by Gartner.²

69%

Of people would like to receive reminders to take their medicine or arrange appointments according to a study by Gartner.³

Features

Reduce No-shows

Improve attendance and send appointment reminders to all your patients.

Personalisation

Send personalised and customised messages even when bulk sending.

2-way Messaging

Keep track of messages and manage replies easily with the inbox functionality.

Streamline Communications

Send important updates and alerts to all staff and patients fast.

We make no representations or warranties concerning, the security or content of data or information transmitted through our Network, other operators' networks, the internet or via the Service. The Service is available via the internet and while we will endeavour to maintain the security of information we cannot guarantee that information you receive or supply when using the Service will be secure at all times.

Account set up & billing:

✉ business@2degrees.nz

🌐 2degrees.nz/business/business-services/group-text

User guides:

🌐 support.grouptext.2degrees.nz/

References:

[Fico](#)^{1,2}

[Gartner](#)³

Available to send administrative messages to standard New Zealand numbers only. This service must not be used to send marketing messages. Excludes premium numbers and messages. Talk to your 2degrees Business Account Manager if you need to send messages to international numbers. T&Cs apply.