

## Proactive Transmission Belt Replacement

This document describes a recently-discovered issue with the transmission belt between the main belt section and the alignment section on the iJetColor 1175P, as well as steps to remediate the issue.

This Technical Bulletin applies only if you have the gray variant of the transmission belt, as shown below. The gray belt was used on 1175P units produced between July 2022 and March 2023.



*Figure 1: The gray transmission belt, in situ.*



*Figure 2: The gray transmission belt, ex situ.*

It has been observed recently that these gray belts have begun to fail. As this transmission belt is expected to last the life of the product, Printware is offering to replace the gray belts, under warranty, with an upgraded black variant. If you have one of these gray belts, please contact Support, and they will send you a new belt at no charge. We have prepared a detailed video guide on the replacement process, which can be found on the iJetColor Wizard, or at the link below.

<https://my1175p.ijetcolorwizard.com/articles/112490-replacing-the-transmission-belt>