

iJetColor 1175 Pro Printhead Assembly Exchange

The printhead lifespan is determined by the number of times an inkjet nozzle fires. Typically, this is determined by the number of liters of ink that the nozzle fires. Eventually the nozzle will have fired so many times that it will stop functioning properly and will need replacement. The life of the printhead is monitored and supplied on the iJetColor maintenance UI - copy count, ink usage and time all contribute to expected printhead lifespan.

Pricing

Printhead replacement pricing can be found in your “iJetColor Advantage” service agreement, through any authorized iJetColor dealer or Printware directly at support@ijetcolor.com



Pricing Includes

- One iJetColor 1175 Pro Printhead Assembly. Part # 891074-501
- Priority freight shipping both ways (additional fee applies for overnight shipping)

Installation & Exchange

1. Pricing assumes that the old printhead assembly (core) is shipped back to Printware. If the core is not returned, a core charge will apply.
2. Printware will notify you or your dealer of the printhead shipment and expedited delivery date by providing a FedEx tracking number.
3. You have the option to upgrade or pay for a faster delivery service (when available) if required by contacting Printware.
4. Once on-site, installation instructions and an exchange/install process will be included. Our technical team is available to support, help or answer any questions at (800)-456-1400 x2
5. Once your new printhead is fully installed and tested, following the provided instructions, you will need to place the old printhead back into the same packaging that the new one was received in.
6. Printware will arrange for pickup of your old printhead. Your help in quickly making this happen helps keep costs low. Printware will pay for the return pickup.

That's it! – you're ready for months and millions of trouble-free envelope printing.