Transportation Visibility Overview

END-USER BASICS

V2.2024.09

This overview aims to help customers get started with the basics of Lineage Link transportation-related events.

Download & share this overview with your organization's Lineage Link users who need to find relevant information regarding their **Transportation Shipments**.

LINEAGE® LINK

- What is Lineage Link®?
- Key Learning Objectives
- Purpose of Transportation Visibility
- **Outline of Feature Areas (Visual Guide)**
- **Navigating the Basic Workflows**
- Knowledge Center Overview
- Support

Lineage®

What is Lineage Link?

LINEAGE® LINK

A unified supply-chain platform that seamlessly connects the Lineage network driving collaboration, performance, and efficiency for all supply chain participants.

Visibility	Collaboration	Execution	Analytics
DELIVERS INSIGHT	CREATES EFFICIENCY	ELIMINATES WASTE	DRIVE ACTION

Key Learning Objectives

OBJECTIVES

- **Understand** the purpose of adding transportation visibility to Lineage Link®.
- **Familiarize** yourself with where to go as a Lineage Link user.
- **Utilize** the Global Search bar to look up a shipment by PO/SO.
- **Apply** recommended filter criteria to your shipments page to narrow down a list of specific shipments (e.g., filter by date range).
- **Export** a real-time summary of shipments to a spreadsheet.

BENEFITS

- ***Self-serve*** by looking up your transportation shipments using Lineage Link.
- ***Reduce*** the need to wait on information via email or phone, by having 24/7 access to real-time information via Lineage Link.
- ***Access*** to our Knowledge Center at anytime, as we begin to provide more user documentation to support transportation-related functionality.

Understand the purpose of adding ‘transportation visibility’ to Lineage Link.

Transportation Shipment

Customer Manufacturing Plant

Warehouse Shipment

Transportation Shipment

Grocery Store (End Customer)

One of our primary goals with Lineage Link is to provide unprecedented **VISIBILITY** to customers across our network.

Transportation Visibility *Road Map & Impacts >>>*

Lineage Link: Transportation Visibility Release Summary

- Adding visibility to **transportation shipments** via Lineage Link (O/D, ref. #s, appointment information, dates, equipment, line items, and quantities).
- Associated **transportation orders** will be visible in the Lineage Link on each shipment (O/D, ref. #s, PU/DL dates, item quantities).
- Telematic breadcrumb ingestion on shipments will allow for live tracking via transportation.

For more information and timing for this feature release, please go to our **Release notes and announcements**.

Familiarize yourself with where to go as a Lineage Link user.

LINEAGE® LINK

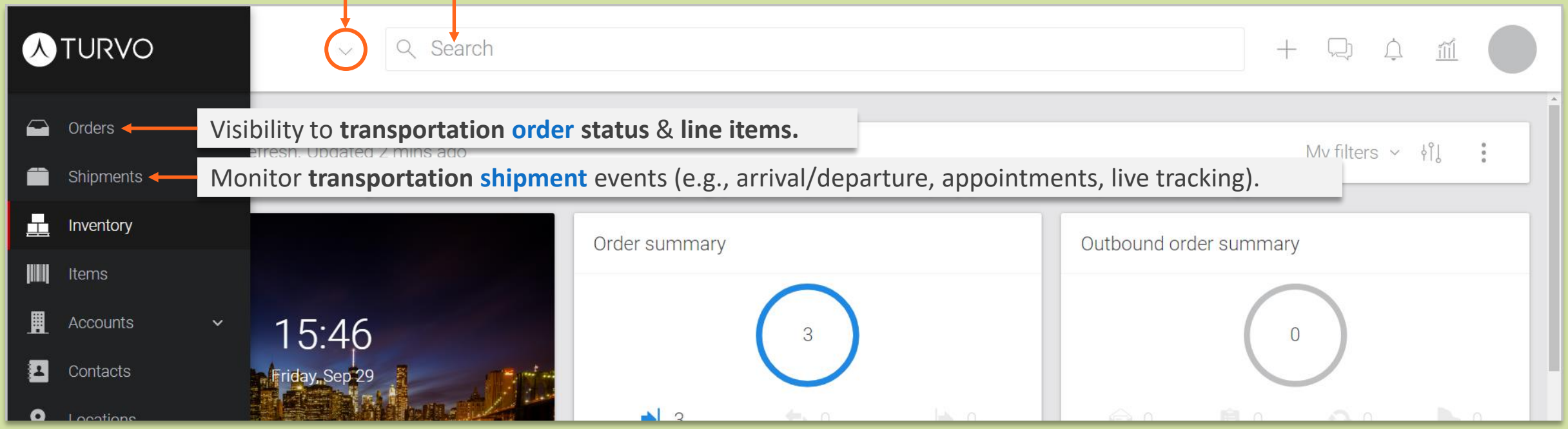
NAVIGATING TRANSPORTATION VISIBILITY FOR CUSTOMERS OF LINEAGE.

VISUAL GUIDE: **WHERE FEATURES ARE LOCATED.**
TRANSPORTATION EVENTS & DATA

ORDERS | SHIPMENTS | INVENTORY | LINEAGE REPORTS | GLOBAL SEARCH

Shortcuts Menu:
- Lineage Reports
- Knowledge Center

Global Search: Quickly look up an order (PO/SO) to locate a transportation shipment.



Lineage

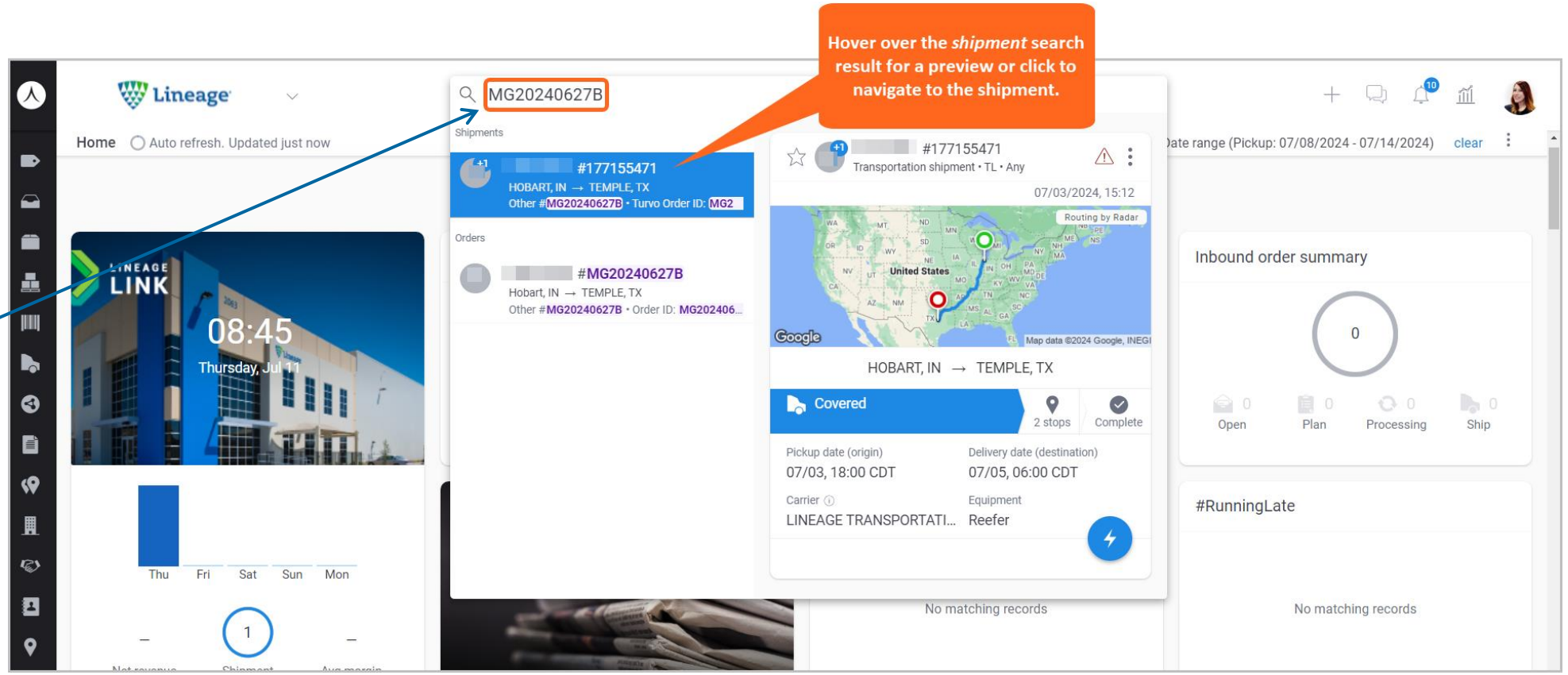
How to find transportation shipment information.

LINEAGE® LINK

MAIN TRANSPORTATION VISIBILITY WORKFLOWS & COMMON HOW-TO QUESTIONS.

How to **find a transportation shipment**.

Global Search by an Order ID (PO/SO).

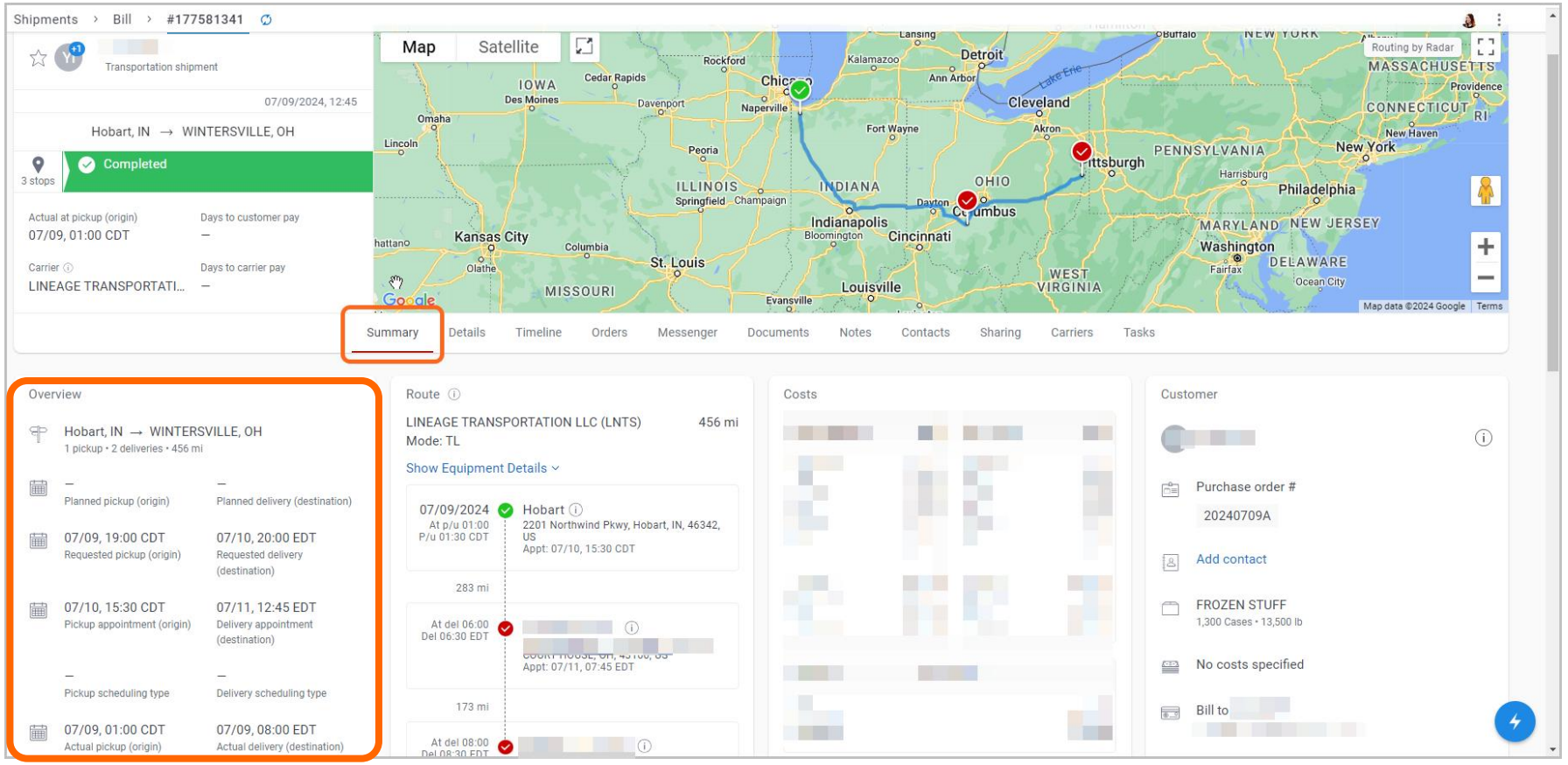


How to view **key information** on a transportation shipment.

Select the **Summary tab** to view the info. outlined in each summary card, such as…

Overview

- Dates
- Handling Info. (weight/qty)
- Equipment type

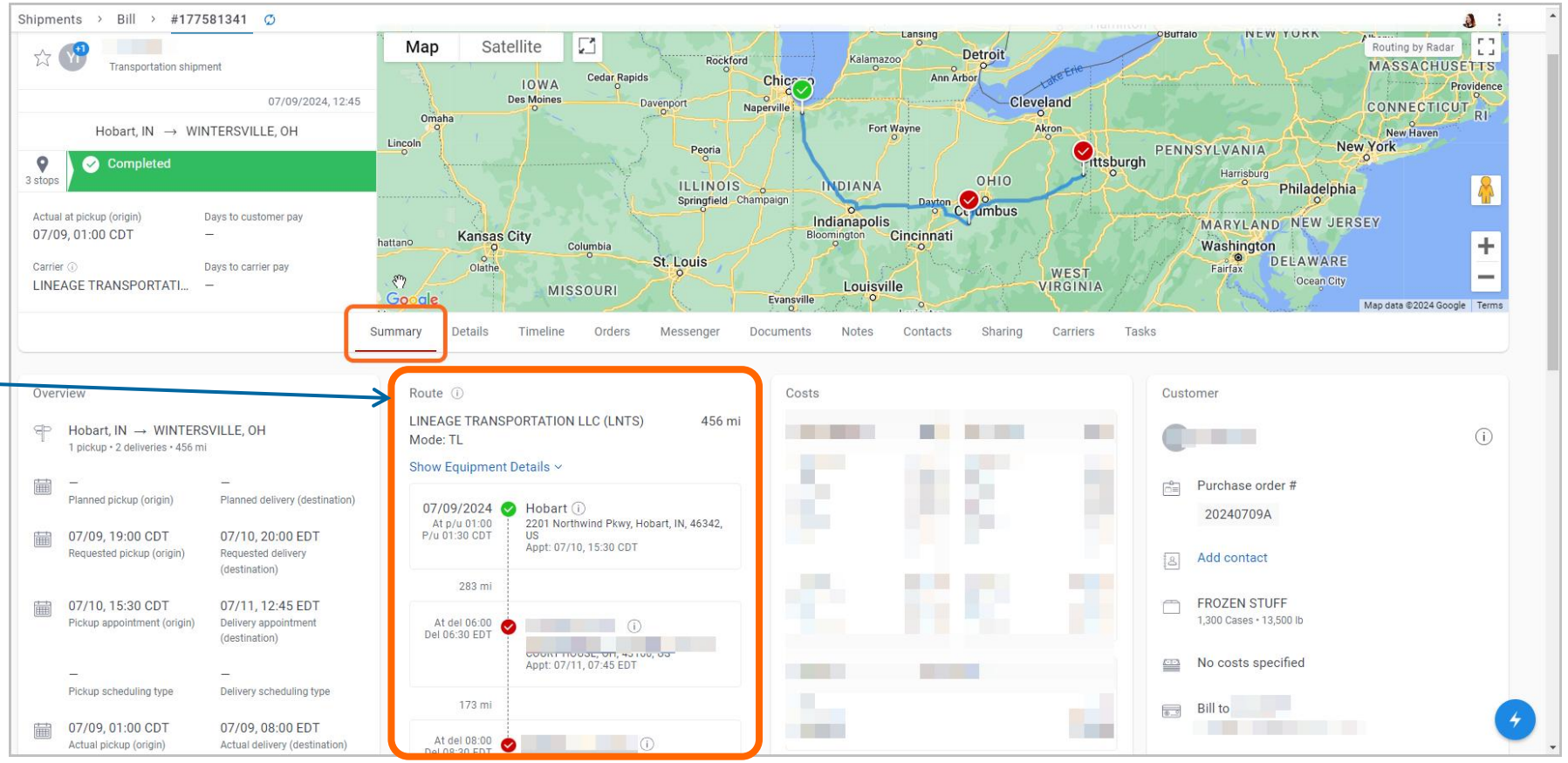


How to view **key information** on a transportation shipment.

Select the **Summary tab** to view the info. outlined in each summary card, such as…

Route

- Pickup/Delivery
- Appointment
- Equipment

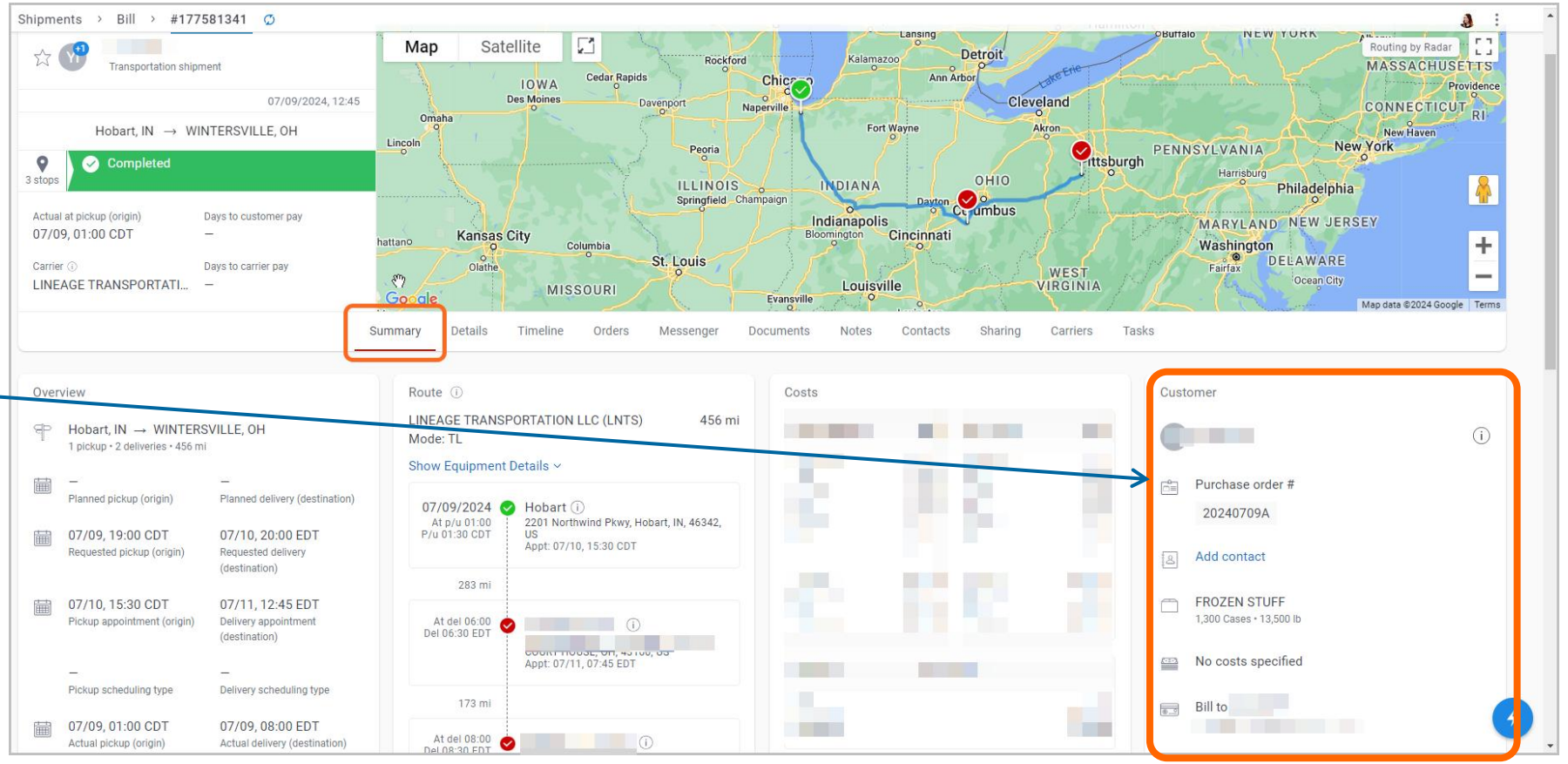


How to view **key information** on a transportation shipment.

Select the **Summary tab** to view the info. outlined in each summary card, such as…

Order info.

- Account
- PO/SO
- Item(s)/Quantity



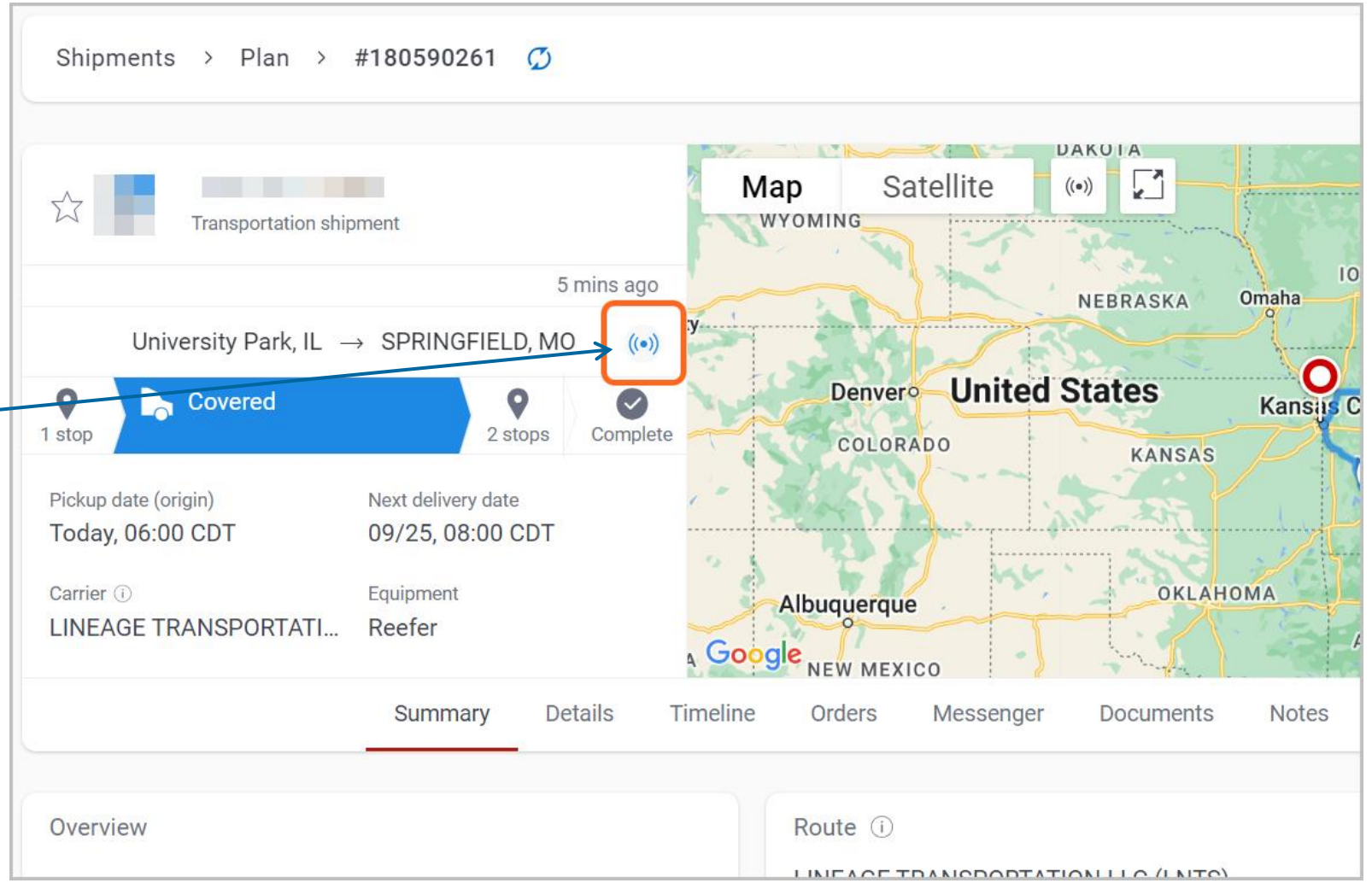
How to view **key information** on a transportation shipment.

Live tracking enabled!

A **tracking icon** will appear on a transportation shipment summary card.

Click the **tracking icon** to display where the transportation shipment is along the route.

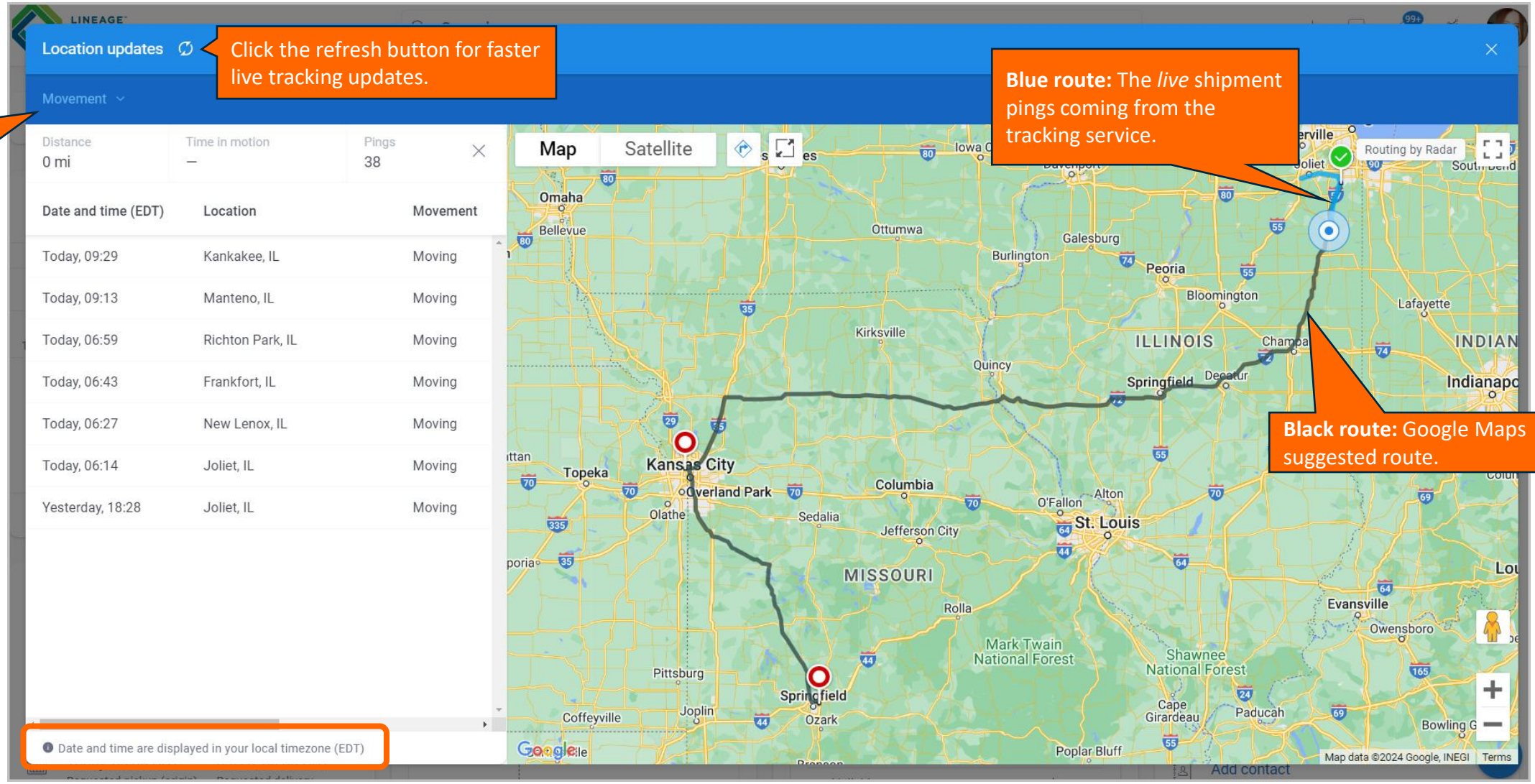
- **Blue** tracking icon: Active shipment.
- **Black** tracking icon: Completed shipment.



How to view **key information** on a transportation shipment.

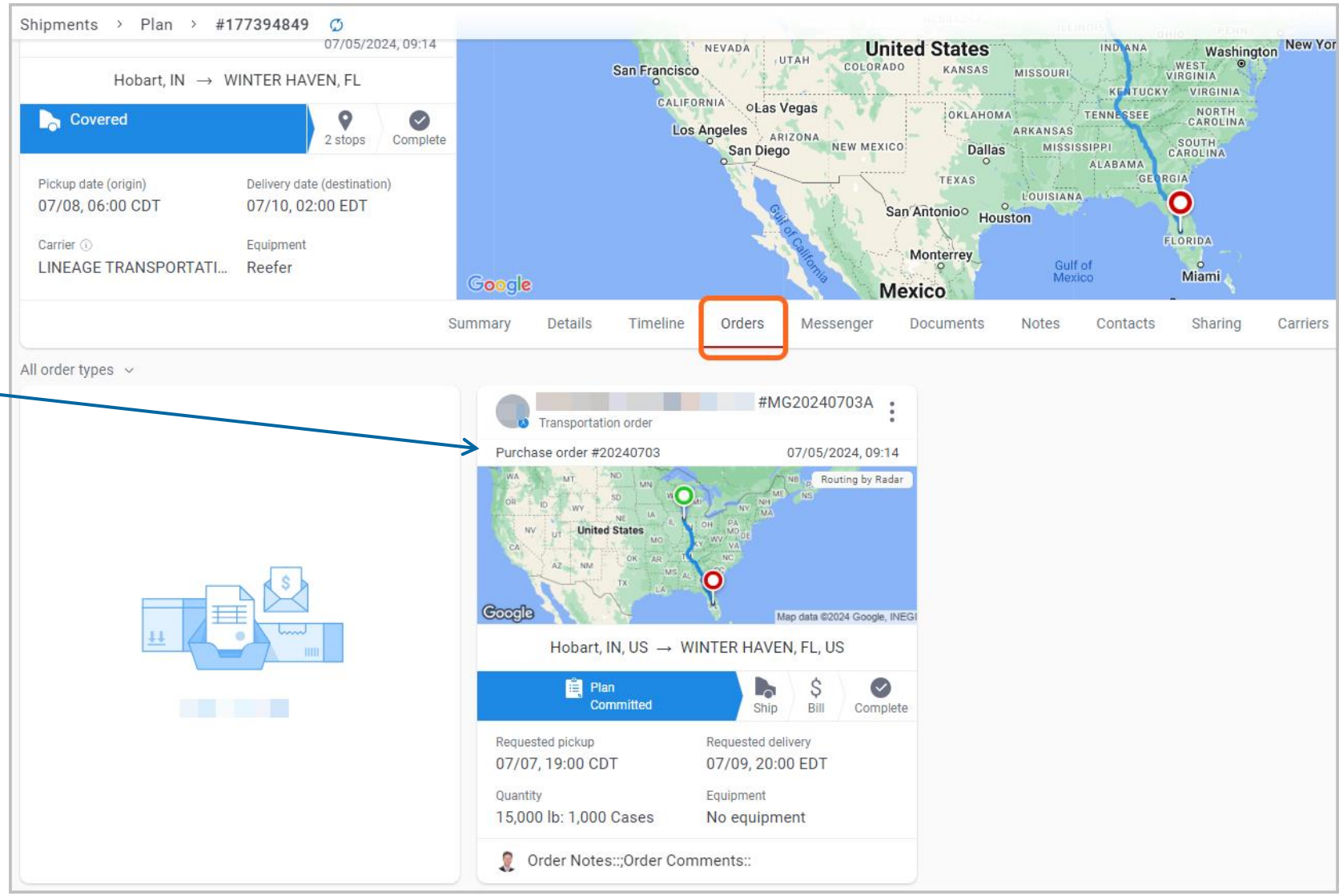
Filter & narrow down tracking events by movement (e.g., stopped, moving).

Tracking *Pro-tips!*



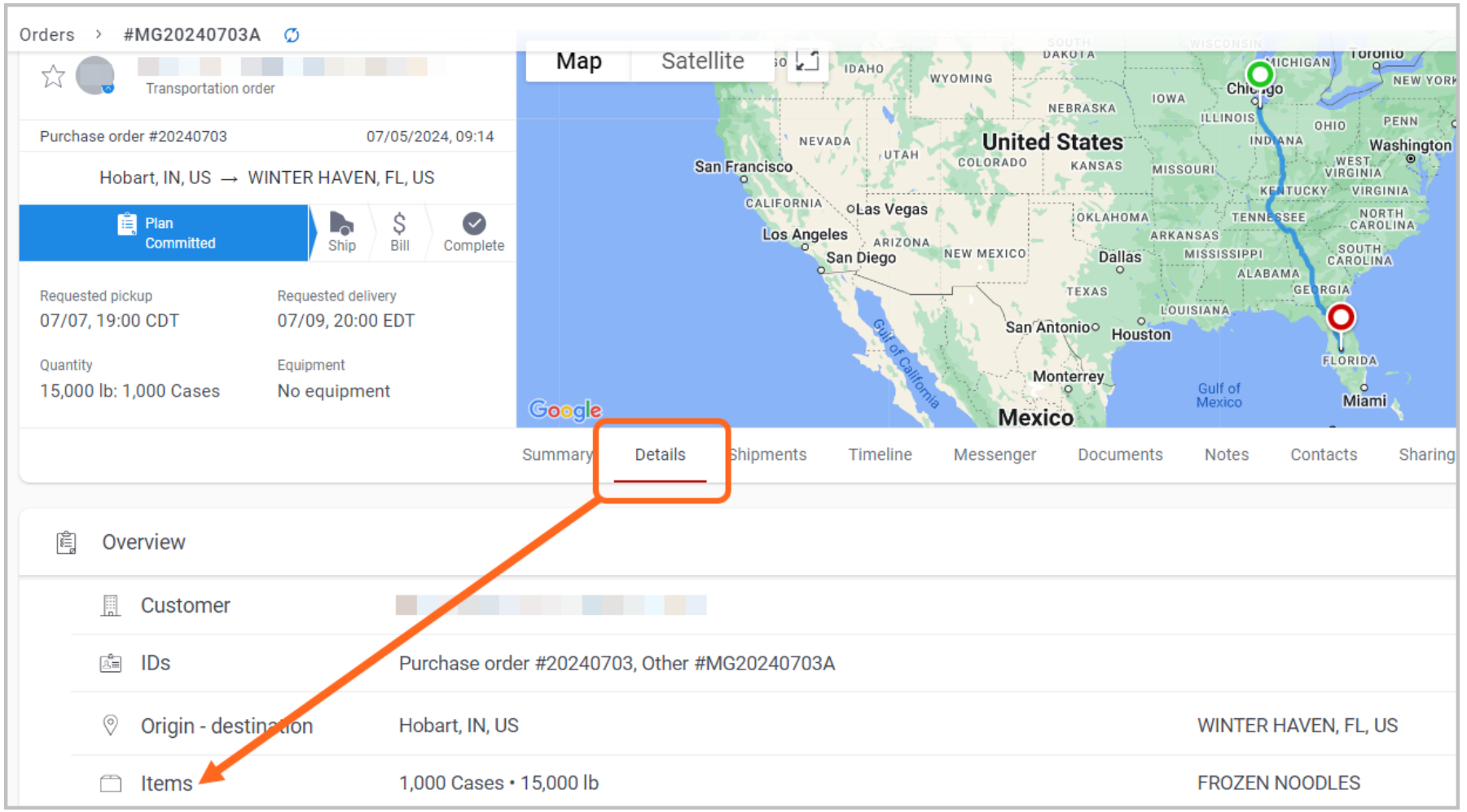
How to view **order line details** on a transportation shipment.

Select the **Orders tab** and choose a transportation order to navigate to more detail.



How to view **order line details** on a transportation shipment.

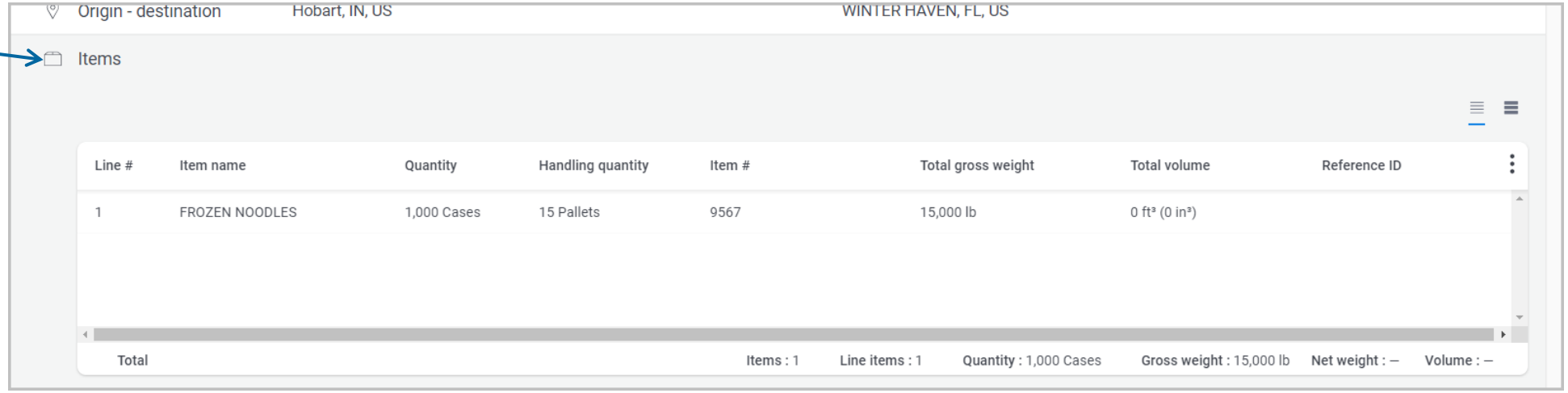
From an order, view line-item details by clicking the **Details tab** & selecting **Items**.



How to view **order line details** on a transportation shipment.

Click the **Items segment** of an order to view line details.

- Item name
- Item #
- Quantity
- Handling quantity
- Total gross weight



Filter Criteria

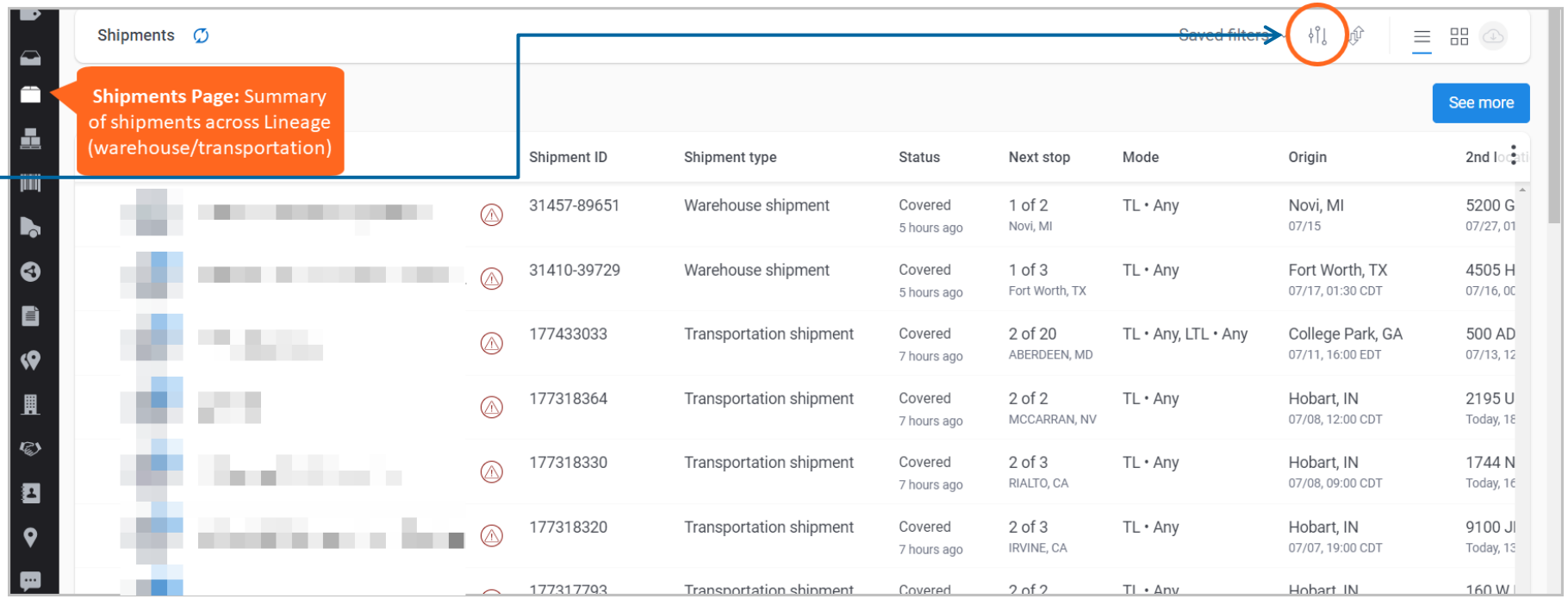
LINEAGE® LINK

APPLY FILTER CRITERIA TO NARROW DOWN SPECIFIC TRANSPORTATION SHIPMENTS & INFORMATION.

How to find filter options & narrow down shipment info.

What are filters?

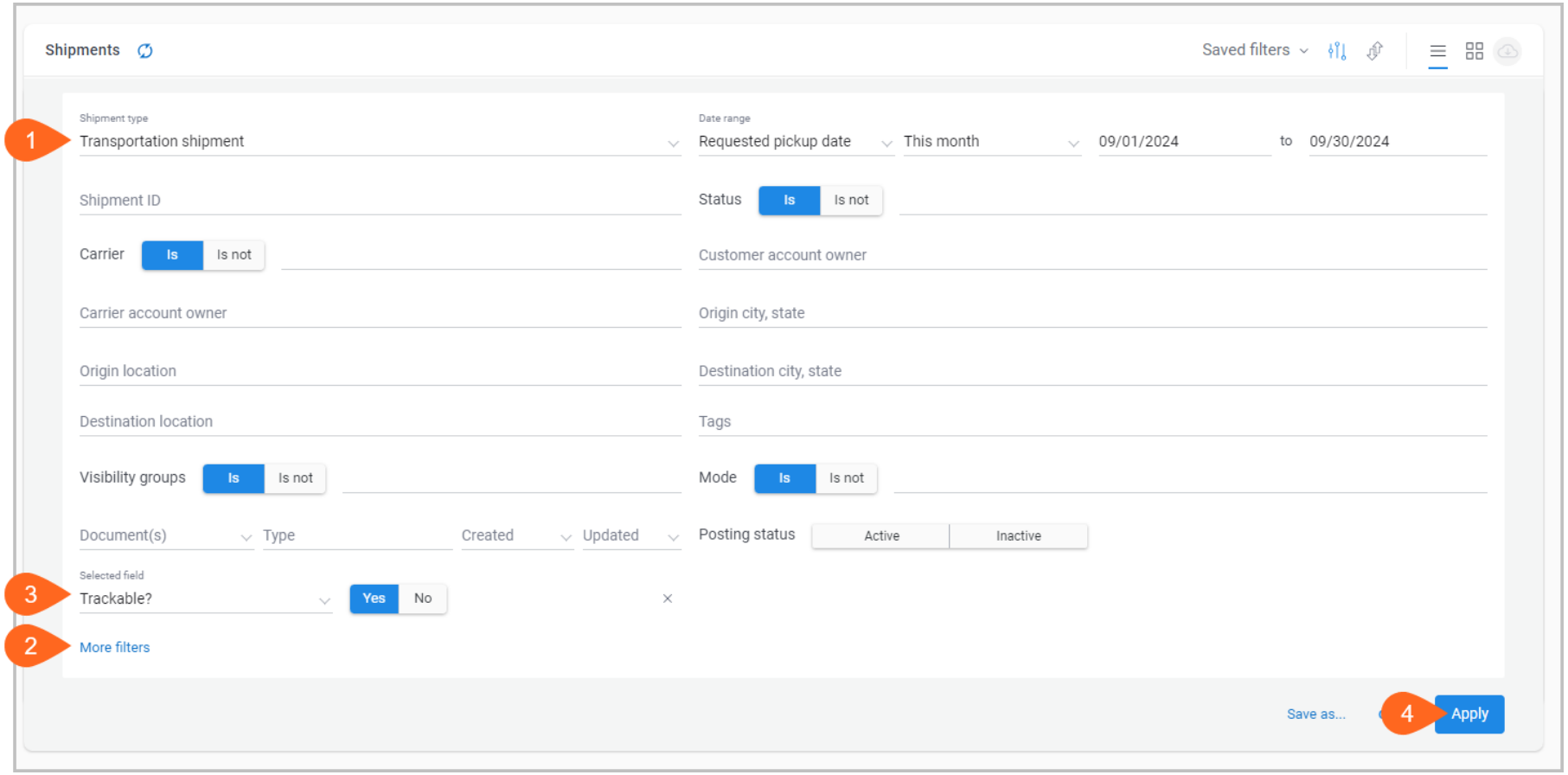
A way for the customer to apply criteria to a page to narrow down one ore more shipments (e.g., by origin/destination/date range, account).



How to find filter options & narrow down shipment info.

On the **Shipments summary page**, filter your list view to show all transportation shipments that have *live tracking* enabled:

1. Select **Transportation Shipment** as the **Shipment type**.
2. Scroll down and select **More filters.**
3. In the '**Selected field'** type "Trackable", select it from the list, and click **Yes**.
4. Click **Apply.**

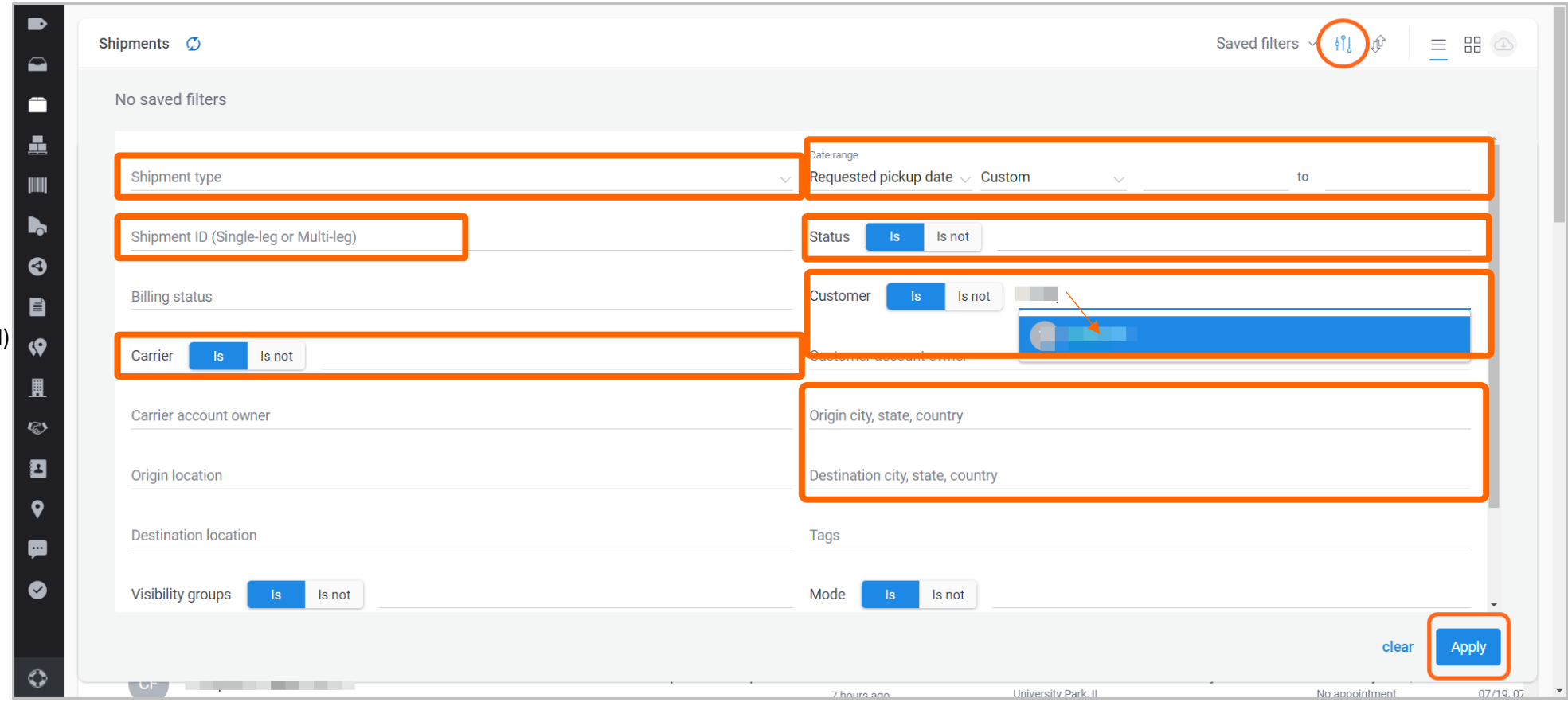


How to find filter options & narrow down shipment info.

Other common filter options…

- **Shipment type** (e.g., Transportation)
- **Shipment** (Primary Load ID)
- **Carrier** (SCAC/Name)
- **Date range**
- **Status** (Covered/Completed/Cancelled)
- **Customer** (Account Name)
- **Origin city, state, country**
- **Destination city, state, country**
- **More filters** (Trackable)

Note: Filters options can be combined to help narrow down specific shipments.



Export Shipment Info.

LINEAGE® LINK

EXPORT REAL-TIME SHIPMENT INFORMATION, FILTERED DIRECTLY FROM LINEAGE LINK.

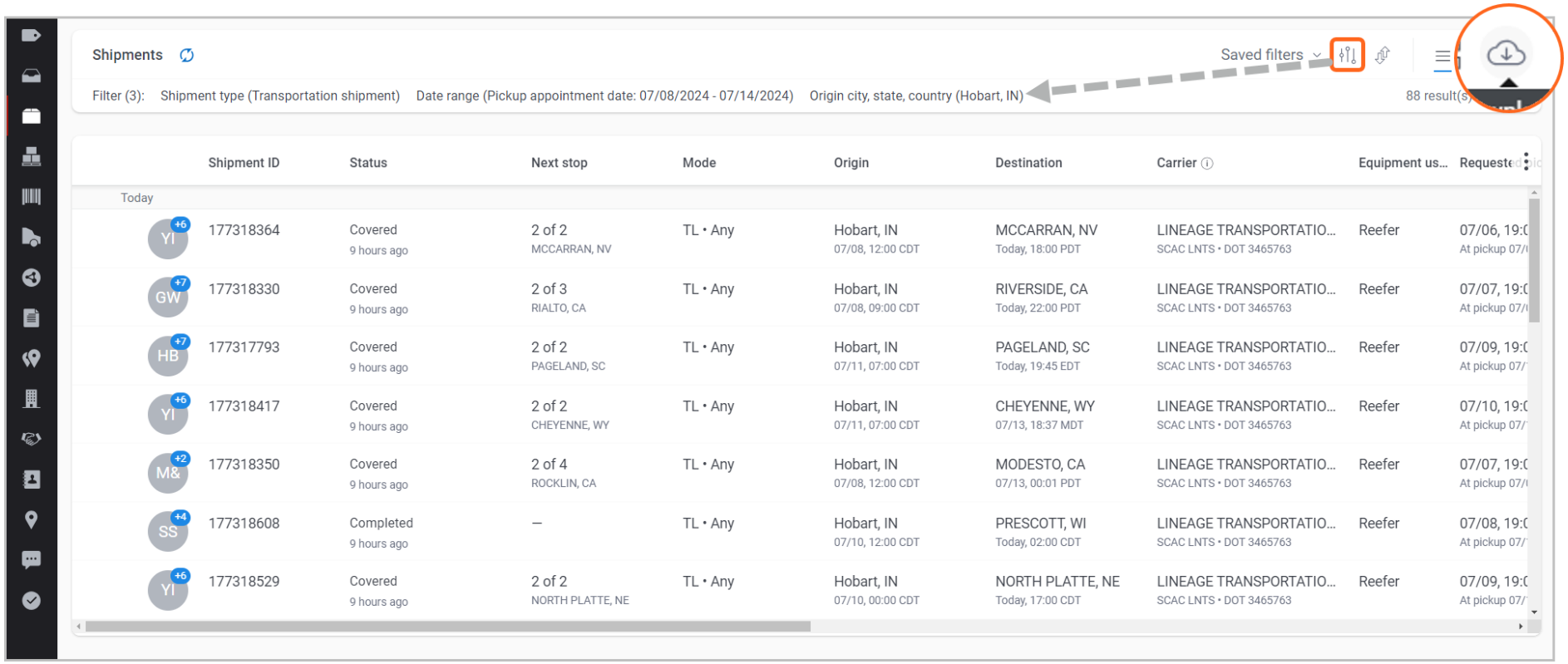
How to export information from Lineage Link.

Export live information from the shipments page.

- Apply filter criteria to refine the results displayed in the list view.
- Click the **Download icon** to export results to an Excel (.XLSX) file.

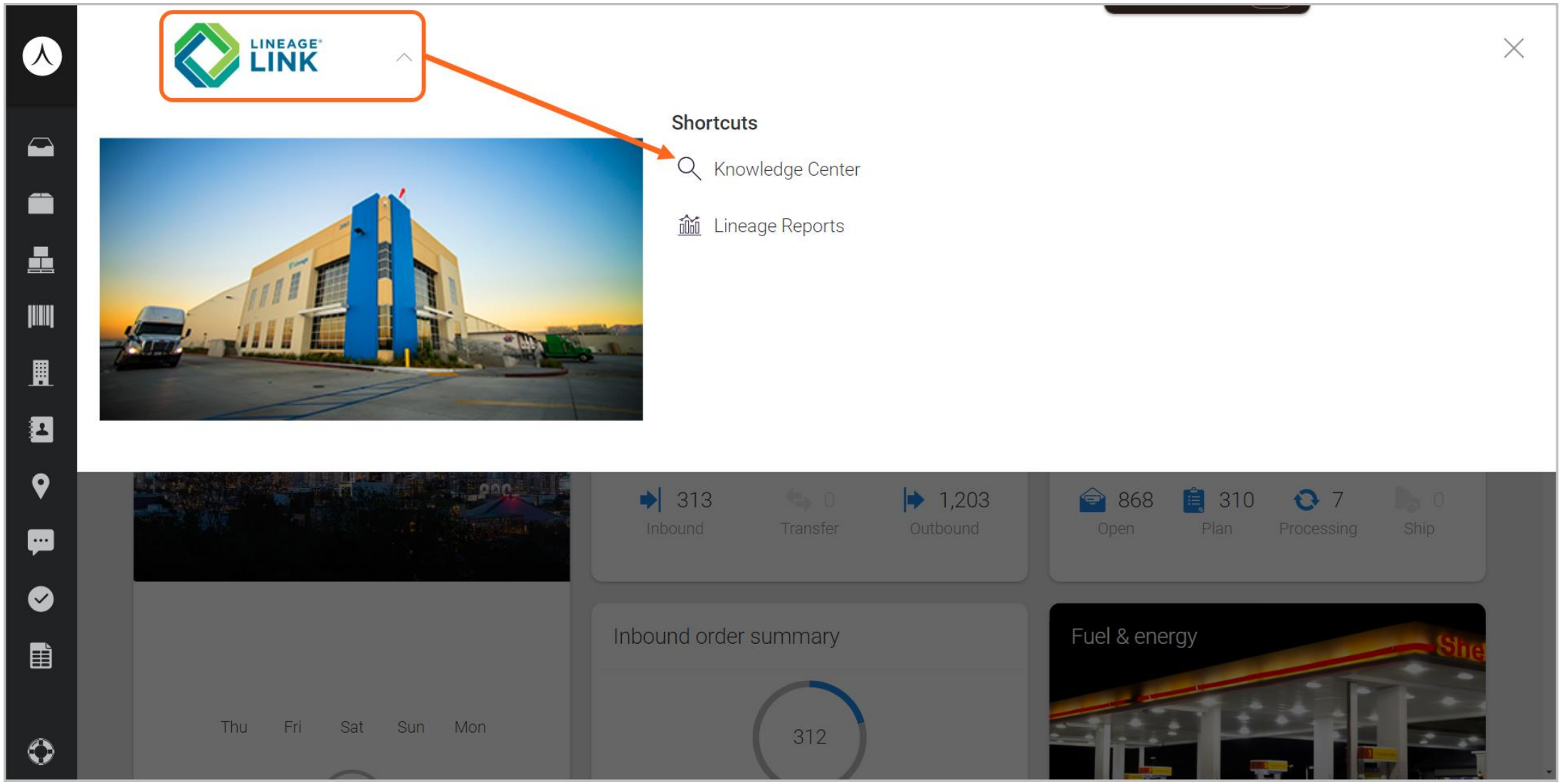
Note:

- If more than 50 results are shown, an email will be sent to the user with a d*ownload link that is valid for 24 hours.*
- If more than 1000 results are displayed it cannot be exported.

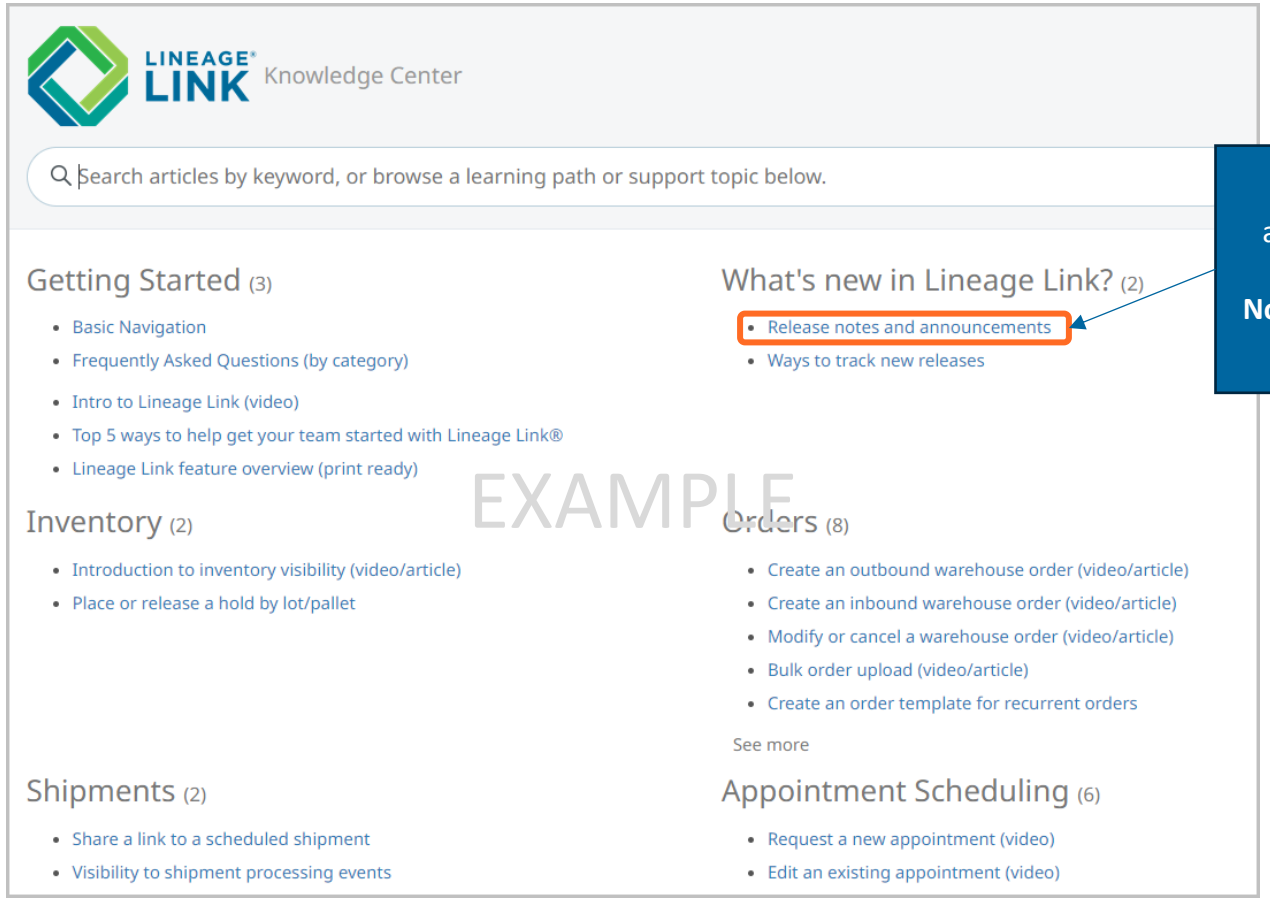


Access the Knowledge Center through your Lineage Link platform.

Access to the Knowledge Center



User Documentation



"Transportation Visibility Overview" will be available for reference with a downloadable PDF.

Note: Currently, all other content on the Knowledge Center is "warehouse" related functionality.

Understanding Support Requirements

External User Support Methods

What if I run into an issue within Lineage Link?
As always, we welcome your feedback and if you have any issues, please contact the appropriate Lineage rep.

- For ***transportation-related*** Lineage Link issues or questions, please contact the Lineage Transportation Team via email: LFM-EDI@onelineage.com.

- For *warehouse-related* Lineage Link issues or questions, please continue to our Customer Care contact form.